

# New York Provider Communications

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## New Provider Learning Opportunity: Put the ProviderPortal to Work for You

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Published: Jan 1, 2019

Empire BlueCross BlueShield HealthPlus invites you to take advantage of a free informational webinar that will introduce you to the robust capabilities of the AIM Specialty Health ProviderPortal®.

### Learn how to submit your request online

The ProviderPortal is your access point for conveniently submitting order requests online. It allows you to open a new order, update an existing order and retrieve your order summary. As an online application, ProviderPortal is available 24 hours a day, 7 days a week. Your first step is to register your practice in ProviderPortal, if you are not already registered. Go to [www.providerportal.com](http://www.providerportal.com) to register. If you have previously registered for other services managed by AIM, there is no need to register again.

**Learning objectives** In each session, you will have the opportunity to:

- See an overview of ProviderPortal, an online tool used to request AIM clinical review.
- Learn how to create and submit an order request, update an existing one, and retrieve your order summary.
- Get tips and shortcuts to navigate the system.
- See how to check the status of your requests.

### Dates and times

- **Thursday, January 24, 2019 - 11 a.m. Eastern time**

[Join Webex meeting](#) Meeting number: 293 471 896 Meeting password: bj7mhw36  
[Join by phone](#) Call-in toll-free number: [1-866-308-0254 \(US\)](tel:1-866-308-0254) Call-in number: [1-224-357-2801 \(US\)](tel:1-224-357-2801) [Show global numbers](#) Conference Code: 886 336 9991

- **Wednesday, January 30, 2019 - 3 p.m. Eastern time**

[Join Webex meeting](#) Meeting number: 292 277 094 Meeting password: 34cMvy2h [Join by phone](#) Call-in toll-free number: [1-866-308-0254 \(US\)](tel:1-866-308-0254) Call-in number: [1-224-357-2801 \(US\)](tel:1-224-357-2801) [Show global numbers](#) Conference Code: 886 336 9991

- **Wednesday, February 6, 2019 - 3 p.m. Eastern time**

[Join Webex meeting](#) Meeting number: 291 237 720 Meeting password: D7UPHJ43

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## **View the recorded training at a time convenient for you:**

- A recording of the ProviderPortal training will be available after the live sessions have been completed.
- The recording will be available at [www.aimproviders.com/msk/Resources.html](http://www.aimproviders.com/msk/Resources.html).

Take advantage of this opportunity to learn more about how the AIM ProviderPortal can benefit you!

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<https://providernews.empireblue.com/article/new-provider-learning-opportunity-put-the-providerportal-to-work-for-you>

### **Featured In:**

January 2019 Empire Provider Newsletter